



RETURN FORM

This document should be completed and added to any items that are returned.

Tip! The form below can be completed digitally by clicking the textboxes.

We at Tomoshop.nl strive to keep all our customers happy and satisfied. There is, however, always a possibility that an item does not meet the customer's expectations. If this is the case, or if it turns out you have ordered the wrong parts, we offer a 14 day return policy.

Upon returning items the customer will have to pay the shipping costs. If a mistake was made on our part, Puchshop.de will refund the shipping costs. We will try to refund the money to the customer's account within 7 days (max. 30 days).

- 1** Please complete the form
- 2** Print and put the form within your package
- 3** Stick the completed shipping label on the outside of your package.

Order number: Items ordered on: Items received on:

KLANTGEGEVENS

First name	<input type="text"/>	Surname	<input type="text"/>
Street name	<input type="text"/>	Number	<input type="text"/>
Postcode	<input type="text"/>	Town/City	<input type="text"/>
E-mail	<input type="text"/>	Tel. nr.	<input type="text"/>
IBAN / Paypal	<input type="text"/>		

ARTIKEL(N)

Article number	Name of product	Quantity	Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Reason for returning (please tick a box)

<input type="checkbox"/> Item does not fit	<input type="checkbox"/> Item is damaged or otherwise flawed
<input type="checkbox"/> Item does not meet expectations	<input type="checkbox"/> Other:
<input type="checkbox"/> The item delivered was not ordered.	<input type="text"/>
<input type="text"/>	
<input type="text"/>	

I want to receive the refund amount:

☐ As a shop credit on my Tomoshop account ☐ Credit to my Bank / Paypal account

HOW DO I PACKAGE MY RETURN?

- Pack the product in a sturdy box of a suitable size.
- If you use an old or used (Puchshop) box for packing, do not forget to remove all labels, barcodes and other markings or make them illegible.
- Make sure that the article(s) can not move within the box by using packing material.
- Pack fragile products separately within the box.
- Carefully seal the closures with a strong adhesive tape.
- Do not use a rope or wire.
- Stick the shipping label on the outside of the box, not inside with the goods!
- Ensure that the address is clearly legible.



Shippinglabel

Sender

Name:

Postcode: Number:

FRANKING

Tomoshop.nl
Industrieweg 36
6702 DR Wageningen
The Netherlands